

# NEAL ROGERS

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New York, USA

## PROFESSIONAL SUMMARY

Information technology and security professional with 15 years of experience managing global deployments in both the public and private sectors.

## SKILLS

- Security Operations Center and Incident Response
- Microsoft Purview E-Discovery
- Cloud Access Security Broker (CASB) Management
- Microsoft Sentinel Security Information and Event Management (SIEM)
- Microsoft Entra ID, Active Directory, and Azure
- KPI Development and Implementation
- Cyber Threat Intelligence (CTI)
- Content Management Systems (CMS)
- Learning Management Systems
- IT Risk Management
- User Experience Design (UED)
- Corporate Communications

## WORK EXPERIENCE

INTERNATIONAL RESCUE COMMITTEE - New York, NY

### Program Manager Identity and Access Management

01/2025 to Current

- Managed the full user identity lifecycle, from onboarding and offboarding to account updates, proactively identifying and resolving security and process gaps and responding to identity-related incidents
- Implemented and managed Cloud Access Security Broker (CASB) solution for over 1,000 applications within one quarter, defined and enforced access control policies, data loss prevention (DLP) rules, and threat detection standards to ensure secure cloud application usage
- Provided IAM consulting and solution architecture, develops training materials, and ensures compliance with cybersecurity policies, regulations (GDPR, HIPAA), and standards (ISO 27001, NIST) through policy implementation and access right audits
- Chaired IT Account Management Working Group aimed to standardize processes surrounding creation, modification, and offboarding of identities, and retention of data owned by living entities as mandated by regulation
- Served as the information security subject matter expert on the AI Governance and Oversight Committee, providing guidance on security best practices, risk assessments, and compliance requirements for AI/ML development and deployment

### Senior Information Security Analyst

05/2022 to 12/2024

- Successfully led global multi-factor authentication deployment, surpassing goal of 40% user enrollment within one quarter by achieving 95% enrollment (15,000 users) in same timeframe
- Led global Threat Intelligence Operations, including development of public-facing fraud/impersonation reporting, and completed more than 100 successful takedowns of fraudulent websites and social media profiles
- Collaborated with cross-functional teams to develop comprehensive information security policies and procedures
- Managed and enhanced quarterly security operations metrics and data analysis for leadership
- Chaired Information Security Working Group with the mandate to drive policy development, treatment of IT risk, and data protection practices

### Senior IT Communications Officer / Information Security Analyst

01/2018 to 04/2022

- Managed cyber awareness and IT communications worldwide, including regular global updates and drafting communication for organization leadership
- Implemented phishing simulation, training, and reporting program, reducing susceptibility by more than 70% within first year of the program
- Transformed user-experience (UX) and improved user engagement with IT specific intranet content, reduce user

drop-off, and executed improvements across multiple media formats, including print, web, and video, to support training initiatives and change management

- Managed incident response communications, effectively mitigating potential reputational damage
- Investigated security incidents, conducted root cause analysis, and developed standard operating procedures for Helpdesk triage

SIMPLENIGHT.COM - New York, NY

**Project Manager**

05/2015 to 01/2016

- Oversaw the development and ongoing management of a new startup's QA/API development, the associated teams, and created protocol for all documentation
- Restructured API integration process to drive completion of over 20 integration projects in one quarter completion of over 20 integration projects in one quarter.

BREEZY - New York, NY

**Customer Success Manager**

10/2014 to 04/2015

- Bridged the gap between tech and users for a seamless onboarding and ongoing customer/Breezy SAAS user experience
- Crafted technical and instructional documentation internally and externally
- Created and delivered Breezy platform training for customers

BLOOMBERG PHILANTHROPIES (EVERYTOWN FOR GUN SAFETY) - New York, NY

**IT Consultant**

08/2013 to 01/2014

- Provided frontline technical, information security, and design advisory services for an exponentially growing group as it transitioned from a small program with a handful of staff to a newly formed, independent national organization

UK MISSION TO THE UNITED NATIONS - New York, NY

**IT Manager**

07/2013 to 10/2014

- Provided classified and confidential tier support for secured government endpoints and networking appliances
- Designed and implemented unclassified domain, enhancing endpoint security, intrusion detection, and monitoring of unclassified mobile devices
- Managed vendor relationships for hardware, software, and services procurement

CITY OF CHESTERFIELD - Chesterfield, MO

**Systems Administrator**

06/2007 to 06/2013

- Deployed software and infrastructure for over 200 employees and provided technical support across all municipal platforms
- Implemented standards and procedures for police department computing and in-car video systems which reduced support requests by 90%

**EDUCATION**

**Bachelor of Science, Information Systems**

06/2018

City University of New York (CUNY) School of Professional Studies, New York, NY

**CERTIFICATIONS**

- Certified Information Systems Security Professional (CISSP), 09/2023
- Certified in Risk and Information Systems Control (CRISC), 10/2022
- Certified Information Security Manager (CISM), 07/2021